



Today's Date: Who is submitting Information: Referred By: Their Phone:

Name/Address/Demographics

First Name: Last Name: Name you like to be called:
 Street: City: State: Zip:
 Home Phone: Cell Phone: Work Phone:
 Email: Best way to leave message: Home Cell Work
 Would you like to be on CNS Mailing List?: No Yes
 BirthDate:(mm/dd/yyyy) Age: SS#: Driver's Lic#:

Family and/or friends to be contacted in an emergency:
 Name: Phone:

Current Concerns:

Please provide a brief description of the major concerns that lead you to seek treatment:

Previous Psychiatric or Psychological History:

Name of clinician: Phone number:

Your experience with previous treatment: Positive Neutral Limited Negative

Have you been hospitalized for psychiatric or substance abuse problems? No Yes #: time, year(s):

Please indicate any major illnesses or hospitalizations:

Health/Substance:

Do you smoke? No Yes, per day

Do you drink alcohol? No Yes, # drinks per week

Any other recreational drug use? No Yes, explain per week

Do you exercise? Regularly Occasionally Rarely Never

How is your general food diet? Very healthy Questionably healthy Not very healthy

How is your general health? Excellent Good Fair Poor

Social/Family/Occupational:

Gender: Male Female Ethnicity: Relationship Status:

Children? Yes ages, No

Occupation: Currently Employed?: Yes No, last yrs ago

Student?: Yes No , school name:

Education:

(highest level of education, degree, major/specialization)

Please describe your family relationships:

How is your social network? No close friends One close friend Few friends Many friends

How often do you make contact with friends? Regularly Occasionally Infrequently Never

Are you currently in a romantic relationship No Yes, it is... Generally positive Neutral Problematic

Are you able to talk to others about the concerns that bring you into therapy? No Yes

What is your living situation? Live alone Live with others, whom

How do you feel about your (circle either or both) work/school: Pleased Mostly satisfied Mixed Mostly dissatisfied Unhappy

Major dissatisfactions with work or school(circle either or both):



CNS Fees

- Psychiatric (M.D./N.P.)**
 - New Evaluations: \$695 / 2 clinical hours*
 - Follow-up Appointments: \$450/clinical hour*
 - May see psychiatrist (M.D.) and/or accompanying Nurse/Practitioner (R.N./N.P.)
 - Clinical hour definition, please see below*
- Psychologist (Ph.D.)**
 - \$250 / clinical hour*
- Psychotherapy (MFT)**
 - \$175 / clinical hour*
- Extended Appointments**
 - Fees will be pro-rated for any appointments beyond a "clinical hour." (definition, below),
- Case Coordinator, Educational Therapy, Exercise Physiologist**
 - \$175 / hour
 - Appointments may not necessarily be face-to-face time with patients, but may also include administrative time with staff, outside providers, and travel time.
- Private Nursing Shifts**
 - Nursing (RN) \$125/ hour, Nurse Practitioner \$175/ hour
 - Nursing shifts are billed in at least four (4) hour increments.
- CNS Treatment Team Meetings**
 - Billed as the aggregate of all clinicians present.
- Neuropsychological Testing, Neuroimaging Analysis**
 - Fees available upon request.
- TMS (Transcranial Magnetic Stimulation)**
 - Fees available upon request.
- IV Ketamine Infusion**
 - Fees available upon request.

CNS Policies

- *Clinical Hour Definition**
 - A "clinical hour" consists of 15 minutes of non-patient documentation time (e.g. the time spent directly with the patient is typically 45 minutes). A "clinical half hour" consists of 7.5 minutes of non-patient documentation time. For appointments beyond a clinical hour (which is 45 mins directly with the patient), fees will be pro-rated commensurately.
- Overtime Fees**
 - For services rendered outside regular business hours (9am-6pm), or occurring on weekends or nationally-observed holidays are charged 150% of usual rates.
- Payment**
 - Payment is due at the time of service. Once service has been rendered, fees are not refundable. CNS does not guarantee any outcome or satisfaction. Phone appointments are charged the same rates as office appointments. The only form of payment accepted by CNS is credit card.
- Medication Refills**
 - Paper prescriptions are only provided in the office during appointments. Prescriptions are not called in over the telephone, except in the case of emergency.
- Invoices & Insurance**
 - CNS is an "Out-of-Network" provider. We do not process payments from health insurance. Upon charging, we will email you an invoice with all necessary claim codes for your insurance company. If you submit them, they will reimburse you directly, as their policy allows. Our invoices contain sensitive information revealing your diagnoses codes. In order to protect your confidentiality, CNS will not disclose any other information to your health insurance carrier. Please note that each psychiatric appointment is split into 2 entries (each being 1/2 of the total fee). This is because of national billing code standards from insurance companies which require us to do so.
- Cancellation Policy**
 - Please inform us at least 48 business hours in advance if you need to change or cancel an appointment. Otherwise, the usual fees and payment is required.

Initials Here:



Credit Card Authorization

It is a policy of CNS that this Credit Card Authorization be completed in order to schedule your first appointment. This credit card will be used for payment of all services.

This authorization form shall serve as a legally binding contract that provides you with important information regarding the financial practices of Comprehensive Neurobehavioral Specialists. By signing below you acknowledge that you are financially responsible for the fees for rendered services according to this contract, and that you have read and understand the above information and agree to comply with the above policies. Any questions or concerns regarding the contents of this agreement should be discussed with us prior to signing.

You hereby authorize Comprehensive Neurobehavioral Specialists to charge your credit card in the event that you fail to show for an appointment or fail to provide advance notice as indicated above and agreed to in this form. Furthermore, for outstanding payments of services rendered, you authorize Comprehensive Neurobehavioral Specialists to charge your credit card for the full amount due. You will not dispute charges for sessions which have been rendered nor which have been canceled outside of the cancellation policies listed above. You further authorize Comprehensive Neurobehavioral Specialists to disclose information about your attendance/cancellation to your credit card company if a dispute occurs. This form will be stored in your clinical file and may be updated at any time.

Important: Please note that all CNS invoices are sent via email to the email address of the credit card holder. We do not use regular mail unless specifically requested. These contain sensitive information which include diagnostic and appointment codes.

General Information

Name of Patient:

Name of Financially Responsible Party:

Relationship to patient:

Credit Card Information

Credit Card type: Visa MasterCard Discover Amex

Name as on card:

Phone Number of Cardholder:

Email of Cardholder:

Billing Address:

Street:

City, State & Zip:

Card #: Confirm Card #:

Expiration Date:(mm/yyyy)

Security Code (3-digit code on back by signature line):

Initials Here:

Next

Back

Print



Do you currently receive regular medical or psychiatric care from a physician or clinic? Yes No

Name of Physician or Clinic:

Phone:

Have you ever received any of the following diagnoses?

- | | | |
|--|---|---|
| <input type="checkbox"/> Anxiety Disorder or Phobia | <input type="checkbox"/> Bipolar disorder | <input type="checkbox"/> Depression |
| <input type="checkbox"/> Obsessive Compulsive Disorder | <input type="checkbox"/> Schizophrenia or psychosis | <input type="checkbox"/> Heart Attack/trouble |
| <input type="checkbox"/> Epilepsy or Convulsions | <input type="checkbox"/> Nervous Breakdown | <input type="checkbox"/> Alcoholism |
| <input type="checkbox"/> Suicide or Suicide Attempt | <input type="checkbox"/> Drug Abuse | <input type="checkbox"/> Migraine Headaches |
| <input type="checkbox"/> Thyroid Problem | <input type="checkbox"/> Attention Deficit Disorder | <input type="checkbox"/> Alzheimer's disease |
| <input type="checkbox"/> Psychiatric Hospitalization | <input type="checkbox"/> Panic attacks | <input type="checkbox"/> Autism |
| <input type="checkbox"/> Tourette's disease | <input type="checkbox"/> Huntington's disease | <input type="checkbox"/> Wilson's disease |
| <input type="checkbox"/> Parkinson's disease | <input type="checkbox"/> Porphyria | <input type="checkbox"/> Anorexia or Bulimia |

List any current medications& dose:

List any allergies:

List any current or past major medical conditions:

Most recent physical exam and blood tests:

Recent: labs/tests:

Date(mm/dd/yyyy)

Result

Blood Tests:

Chest X-Ray:

TB Skin Test (PPD):

Electrocardiogram (EKG):

Brain Scan or MRI:

EEG:

Have you ever had any of the following injuries or conditions?

- | | | | |
|--|--|--|--|
| <input type="checkbox"/> Head Injury | <input type="checkbox"/> Concussion | <input type="checkbox"/> Knocked Unconscious | |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Diabetes | <input type="checkbox"/> Cancer | <input type="checkbox"/> Thyroid Disease |
| <input type="checkbox"/> Alcoholism | <input type="checkbox"/> Heart Disease | <input type="checkbox"/> Glaucoma | <input type="checkbox"/> Epilepsy |
| <input type="checkbox"/> Migraine Headaches | <input type="checkbox"/> Stomach ulcers | <input type="checkbox"/> Colitis | <input type="checkbox"/> Irritable Bowel |
| <input type="checkbox"/> Tuberculosis | <input type="checkbox"/> Stroke | <input type="checkbox"/> Rheumatic Fever | <input type="checkbox"/> Asthma |
| <input type="checkbox"/> Food/chemical poisoning | <input type="checkbox"/> Birth Defects | <input type="checkbox"/> Severe Cuts | <input type="checkbox"/> Broken Bone |
| <input type="checkbox"/> Hepatitis | <input type="checkbox"/> Kidney disease/stones | <input type="checkbox"/> Blood transfusions | <input type="checkbox"/> Lyme disease |

Current height:

Current weight:

Most you've ever weighed?

When?

Any recent weight loss or gain? Yes

Have you ever had to be hospitalized or had surgery? If yes, please explain with detail:

Use any of the following? If so, amount currently using & most ever used:

Coffee (cups/day):

Cigarettes (packs/day):

Alcohol (amounts and types of alcohol used daily):

Marijuana (joints/day):

Cocaine, heroin, other drugs:

Vitamins, herbs:

Sleeping Pills:

Aspirin:

Laxatives or Diuretics:

For females only:

Date your last menstruation began:(mm/dd/yyyy)

Number of pregnancies:

Number of children born alive:

Number of miscarriages or stillbirths:

Number of abortions:

Pap smear within the last year? Yes No

Do you use any contraceptive method? Yes No If yes, what

Review of your current health:

Do you now or in the past have?

- | | | |
|---|---|---|
| <input type="checkbox"/> Lumps anywhere | <input type="checkbox"/> Double vision or poor vision | <input type="checkbox"/> Difficulty hearing |
| <input type="checkbox"/> Fainting spells, blackout spells | <input type="checkbox"/> Convulsion | <input type="checkbox"/> Paralysis |
| <input type="checkbox"/> Dizziness | <input type="checkbox"/> Headaches | <input type="checkbox"/> Thyroid problem |
| <input type="checkbox"/> Skin problem | <input type="checkbox"/> Cough or wheeze | <input type="checkbox"/> Excessive thirst |
| <input type="checkbox"/> Urine problems, blood in urine | <input type="checkbox"/> Indigestion, gas, heartburn | <input type="checkbox"/> Stomach pain/ulcer |
| <input type="checkbox"/> Diarrhea | <input type="checkbox"/> Constipation | <input type="checkbox"/> Vomiting |
| <input type="checkbox"/> Blood in stool | <input type="checkbox"/> Change in appetite or eating habits | <input type="checkbox"/> Trouble sleeping |
| <input type="checkbox"/> Sexual problems | <input type="checkbox"/> Spitting up blood | <input type="checkbox"/> Chest pain |
| <input type="checkbox"/> Shortness of breath | <input type="checkbox"/> Palpitation/heart fluttering | <input type="checkbox"/> Swelling of hands/feet |
| <input type="checkbox"/> Visual hallucinations | <input type="checkbox"/> Depression | <input type="checkbox"/> Suicidal thoughts |
| <input type="checkbox"/> Weight loss or weight gain | <input type="checkbox"/> Problems w/memory, thinking or concentration | |
| <input type="checkbox"/> Weakness or tiredness | <input type="checkbox"/> Joint pain | <input type="checkbox"/> Snoring |
| <input type="checkbox"/> Jerk your arms/legs while asleep | <input type="checkbox"/> Wet the bed | <input type="checkbox"/> Gasping breath during sleep |
| <input type="checkbox"/> Have crawling leg sensations | <input type="checkbox"/> Fall asleep suddenly during the day | <input type="checkbox"/> Walk or talk in your sleep |
| <input type="checkbox"/> Binged on food uncontrollably | <input type="checkbox"/> Forced yourself to vomit food | <input type="checkbox"/> Used laxatives, diet pills, enemas |
| <input type="checkbox"/> Stopped having your menstrual period | <input type="checkbox"/> Been told you are bulimic or anorexic | <input type="checkbox"/> Repetitive, unwanted thoughts |
| <input type="checkbox"/> Irresistible urges to do things repeatedly | <input type="checkbox"/> Twitches, tics | <input type="checkbox"/> Hearing voices when no one is around |
| <input type="checkbox"/> A feeling of unreality | | |
| <input type="checkbox"/> Watching things disappear, or change shape, color or position when this should not have occurred | | |
| <input type="checkbox"/> Unusual (rotten or fragrant) smells without anything to account for it | | |
| <input type="checkbox"/> Feelings of being touched without anyone or anything actually touching you | | |
| <input type="checkbox"/> A sense of detachment from your surroundings | | |
| <input type="checkbox"/> Finding yourself in a place and having no idea how you got there | | |
| <input type="checkbox"/> Minutes, hours or days having gone by without any memory of what has happened during that time | | |
| <input type="checkbox"/> Having no memory for some important event in your life (for example, a graduation, wedding, death) | | |

While in school or work, did you:

- | | |
|--|--|
| <input type="checkbox"/> Have trouble sitting still in class | <input type="checkbox"/> Have trouble concentrating on school work |
| <input type="checkbox"/> Have trouble getting along with schoolmates | <input type="checkbox"/> Have anxiety about going to school |
| <input type="checkbox"/> Get left back or expelled | <input type="checkbox"/> Attend special education classes |
| <input type="checkbox"/> Have stutter, lisp | <input type="checkbox"/> Run away from home |

Have you ever been:

- | | | |
|---|--|--|
| <input type="checkbox"/> In the military | <input type="checkbox"/> Arrested for any reason | <input type="checkbox"/> Injured in an accident or war |
| <input type="checkbox"/> Subject to any sort of abuse | <input type="checkbox"/> Involved in a lawsuit | <input type="checkbox"/> Exposed to toxic chemicals |

Do you ever have irresistible urges to:

- | | | |
|---|---|--|
| <input type="checkbox"/> Hurt, attack or kill someone | <input type="checkbox"/> Throw, break, destroy property | <input type="checkbox"/> Steal objects you don't need |
| <input type="checkbox"/> Gamble | <input type="checkbox"/> Deliberately set fires | <input type="checkbox"/> Deliberately pull your hair out |

Recent stressful life events (in last 2 years):

- | | | |
|--|--|--|
| <input type="checkbox"/> Marriage or engagement | <input type="checkbox"/> Separation or divorce | <input type="checkbox"/> Breakup of relationship |
| <input type="checkbox"/> Extreme relationship difficulties | <input type="checkbox"/> Death of close family, friend | <input type="checkbox"/> Child left home |
| <input type="checkbox"/> Bad health of family, friend | <input type="checkbox"/> Personal injury or illness | <input type="checkbox"/> Sexual difficulties |
| <input type="checkbox"/> Changes in school, work | <input type="checkbox"/> Changes in residence | <input type="checkbox"/> Financial difficulties |
| <input type="checkbox"/> Legal difficulties | | |

Family History:

Age of biological: Father	Mother	Sisters	Brothers	Children
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Any of them deceased?

Has anyone in your family had any of the following:

- | | | |
|--|---|---|
| <input type="checkbox"/> Anxiety Disorder or Phobia | <input type="checkbox"/> Psychosis or Schizophrenia | <input type="checkbox"/> Depression |
| <input type="checkbox"/> Obsessive Compulsive Disorder | <input type="checkbox"/> Bipolar disorder | <input type="checkbox"/> Heart Attack/trouble |
| <input type="checkbox"/> Epilepsy or Convulsions | <input type="checkbox"/> Nervous Breakdown | <input type="checkbox"/> Alcoholism |
| <input type="checkbox"/> Suicide or Suicide Attempt | <input type="checkbox"/> Drug Abuse | <input type="checkbox"/> Migraine Headaches |
| <input type="checkbox"/> Thyroid Problem | <input type="checkbox"/> Attention Deficit Disorder | <input type="checkbox"/> Alzheimer's disease |
| <input type="checkbox"/> Psychiatric Hospitalization | <input type="checkbox"/> Panic attacks | <input type="checkbox"/> Autism |
| <input type="checkbox"/> Tourette's disease | <input type="checkbox"/> Huntington's disease | <input type="checkbox"/> Wilson's disease |
| <input type="checkbox"/> Parkinson's disease | <input type="checkbox"/> Porphyria | <input type="checkbox"/> Anorexia or Bulimia |

Have you ever been abused in any way?

- | | | |
|-----------------------------------|---------------------------------|------------------------------------|
| <input type="checkbox"/> Physical | <input type="checkbox"/> Sexual | <input type="checkbox"/> Emotional |
|-----------------------------------|---------------------------------|------------------------------------|

If so, what effects have occurred in your life due to this experience?

Legal History:

Are you presently suing anyone or thinking of suing anyone? Yes No

If yes, please elaborate:

Is your reason for coming to CNS related to an accident, injury, or court-related?
If yes, please elaborate:

Have you had psychological or educational testing? Yes No

Name of tester:

Phone Number of tester:

Year of Testing:

Have you ever taken any of the following medications?

- | | | |
|---|---|--|
| <input type="checkbox"/> None of the following | | |
| <input type="checkbox"/> Lexapro (escitalopram) | <input type="checkbox"/> Celexa (citalopram) | <input type="checkbox"/> Prozac (fluoxetine) |
| <input type="checkbox"/> Zoloft (sertraline) | <input type="checkbox"/> Paxil (paroxetine) | <input type="checkbox"/> Wellbutrin (bupropion) |
| <input type="checkbox"/> Remeron (mirtazapine) | <input type="checkbox"/> Effexor (venlafaxine) | <input type="checkbox"/> Cymbalta (duloxetine) |
| <input type="checkbox"/> Seroquel (quetiapine) | <input type="checkbox"/> Zyprexa (olanzipine) | <input type="checkbox"/> Risperdal (risperidone) |
| <input type="checkbox"/> Abilify (aripripazole) | <input type="checkbox"/> Geodon (ziprasidone) | <input type="checkbox"/> Clozapine (clozaril) |
| <input type="checkbox"/> Cytomel | <input type="checkbox"/> Buspar (buspirone) | <input type="checkbox"/> Neurontin |
| <input type="checkbox"/> Lyrica | <input type="checkbox"/> Lithium | <input type="checkbox"/> Lamictal (lamotrigine) |
| <input type="checkbox"/> Tegretol (carbamazepine) | <input type="checkbox"/> Depakote (valproic acid) | <input type="checkbox"/> Xanax (alprazolam) |
| <input type="checkbox"/> Klonopin (clonazepam) | <input type="checkbox"/> Ativan (lorazepam) | <input type="checkbox"/> Restoril (temazepam) |
| <input type="checkbox"/> Ambien | <input type="checkbox"/> Sonata | <input type="checkbox"/> Rozerem |
| <input type="checkbox"/> Ritalin | <input type="checkbox"/> Concerta | <input type="checkbox"/> Dexedrine |
| <input type="checkbox"/> Focalin | <input type="checkbox"/> Adderall | <input type="checkbox"/> Provigil |
| <input type="checkbox"/> Nuvigil | | |
| <input type="checkbox"/> Anafranil (clomipramine) | <input type="checkbox"/> Norpramin (desipramine) | <input type="checkbox"/> Pamelor (nortriptyline) |
| <input type="checkbox"/> Parnate | <input type="checkbox"/> Marplan | <input type="checkbox"/> Nardil |

If yes to any of the above, which were helpful and what was your dose?

Initials Here:

[Finish](#)

[Back](#)

[Print](#)



Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Our commitment to your privacy

CNS Integrated Behavioral Health is dedicated to maintaining the privacy of your personal health information as part of providing professional care. CNS is also required by law to keep your information private. These laws are complicated, but we must give you this important information. Please talk to our privacy officer (see the end of this form) about any questions or problems.

How we use and disclose your protected health information with your consent

CNS will use the information we collect about you MAINLY to provide you with treatment, to arrange payment for our services, and for some other business activities that are called, in the law, health care operations. After you have read this notice we will ask you to sign a consent form to let us use and share your information in these ways. If you do not consent and sign this form, we cannot treat you. If we want to use, send, share, or release your information for other purposes, we will discuss this with you and ask you to sign an authorization form to allow this.

Disclosing your health information without your consent

There are some times when the laws require us to use or share your information. For example:

1. When there is a serious threat to your or another's health and safety or to the public. We will only share information with persons who are able to help prevent or reduce the threat.
2. When we are required to do so by lawsuits and other legal or court proceedings.
3. If a law enforcement official requires us to do so.
4. For workers' compensation and similar benefit programs.

Your rights regarding your health information

1. You can ask us to communicate with you in a particular way or at a certain place that is more private for you. For example, you can ask us to call you at home, and not at work regarding treatment. We will try our best to do as you ask.
2. You can ask us to limit what we tell people involved in your care or the payment for your care, such as family members and friends.
3. You have the right to look at the health information we have about you, such as your medical and billing records. You can get a copy of these records, but we may charge you for it. Contact our privacy officer to arrange how to see your records. See below.
4. If you believe that the information in your records is incorrect or missing something important, you can ask us to make additions to your records to correct the situation. You have to make this request in writing and send it to our privacy officer. You must also tell us the reasons you want to make the changes.
5. You have the right to a copy of this notice. If we change this notice, we will post the new version in our waiting area, and you can always get a copy of it from the privacy officer.
6. You have the right to file a complaint if you believe your privacy rights have been violated. You can file a complaint with our privacy officer and with the Secretary of the U.S. Department of Health and Human Services. All complaints must be in writing. Filing a complaint will not change the health care we provide to you in any way.

CNS will be happy to discuss these situations with you now or as they arise.

If you have any questions regarding this notice or our health information privacy policies, please contact us.

Initials Here:

Next

Back

Print



CONSENT FOR SERVICES

This letter of agreement confirms that CNS has been asked by you to provide mental health services.

General Policies

General	We intend to help you feel and function significantly better. There is an expectation, but no guarantee, that you will benefit from treatment. In order for your treatment to be effective, we must work cooperatively. Try to talk as freely as you can about the difficulties that are affecting you and try to approach the session as open-mindedly as possible.
Confidentiality	What is discussed during appointments will not be revealed to anyone outside of CNS without your permission except where disclosure is required by law, such as if there is concern for 1) abuse or neglect of a child, dependent, or elder adult, 2) danger of harm to yourself or others, 3) grave disability to one's functioning or survival, or 4) pursuant to legal proceedings. I may ask you to sign a "Release of Information" to coordinate care with other health care professionals of yours. Your information will not be disclosed to your health insurance carrier without prior written consent. Please note that this agreement authorizes clinicians of CNS to discuss your confidential information internally with the other staff of CNS.
Risks and Benefits	Medications and psychotherapy each have risks and benefits. Risks of medication will be discussed in appointments before starting new prescriptions. Risks of psychotherapy include experiencing uncomfortable levels of emotion. In the worst case scenario, risks of psychotherapy may include temporary worsening of psychiatric symptoms. Treatment often requires recalling unpleasant aspects of your history as well as the experience of emotional pain in the present. Medications as well as psychotherapy have been shown to have benefits for people who undertake them, often leading to a significant reduction of feelings of distress, reduction of symptoms, better relationships, and resolutions of specific problems.
Limits of Service	In the event of a medical emergency, call 911 or go to an emergency room immediately. Call CNS as soon as is practical and possible. CNS does not provide insurance, disability, or workman's compensation evaluations. In the event that you intend to apply for medical or life insurance or file a claim for disability or workman's compensation while under the care of CNS, please discuss this first with your clinician because authorization must be provided by your clinician as well as CNS.
Nature of Practice	CNS Health is a California Medical Corporation. Alternative names include CNS, CNS Los Angeles, and CNS Integrated Behavioral Health.

Office Policies

Cancellation Policy	The scheduling of an appointment involves the reservation of a clinician's time specifically for you. If you need to cancel or change an appointment, please inform us at least 48 business hours in advance, otherwise you will still be billed and payment is required. For Nursing shifts, cancellation must occur 5 business days in advance, or you will be billed.
Reaching Us	Clinicians or staff at CNS try to answer calls live or return routine phone calls within one business day. Although you may feel free to email CNS, we do not routinely use email for professional communication. Important information should be conveyed to us in person, ideally in appointments.
Records	CNS keeps confidential records of your treatment that include appointment times,

billing records, indications for medication use and response, and certain content of the appointments. You, or a future treating clinician, can request copies of your medical record. Copies for patients are assessed fees which are average for the community. Psychotherapy notes belong to CNS and are not a part of the medical record, therefore they cannot be requested to be viewed. Clinicians at CNS do not give testimony in court. In the unfortunate circumstance that you sue CNS, you thereby waive your confidentiality and CNS is allowed to present your records without your consent.

Initials Here:

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